

1. When do you attend classes?

Label	Frequency	Percent
All day	244	34.66
Mostly day	176	25.00
Half day/half evening	138	19.60
Mostly evening	67	9.52
All evening	79	11.22
Total Valid	704	100.00

2. Where do you attend the majority of your classes?

Label	Frequency	Percent
Main Campus	584	82.95
SLBC	43	6.11
Lapeer Campus	74	10.51
Distance Learning	3	0.43
Total Valid	704	100.00

3. What is your enrollment status right now?

Label	Frequency	Percent
Full-time	383	54.40
Part-time	321	45.60
Total Valid	704	100.00

4. How do you describe yourself?

Label	Frequency	Percent
Native American	5	0.71
Asian/P.I./Filipino	17	2.41
Black/African Am.	99	14.06
Hispanic/Chicano	16	2.27
White/Caucasian	567	80.54
Total Valid	704	100.00

5. What is your gender?

Label	Frequency	Percent
Male	243	34.52
Female	461	65.48
Total Valid	704	100.00

6. How many children do you have who are 5 years old or younger?

Label	Frequency	Percent
0	572	81.25
1	69	9.80
2	39	5.54
more than 2	24	3.41
Total Valid	704	100.00

7. Do you live in the City of Flint?

Label	Frequency	Percent
Yes	189	26.85
No	515	73.15
Total Valid	704	100.00

8. What is your family income range?

Label	Frequency	Percent
Under \$10000	82	11.65
\$10001-\$20000	106	15.06
\$20001-\$30000	139	19.74
\$30001-\$40000	69	9.80
\$40001+	308	43.75
Total Valid	704	100.00

9. What is your age?

Label	Frequency	Percent
0-18	111	15.77
19-21	246	34.94
22-25	103	14.63
26-30	64	9.09
31-35	58	8.24
36-40	43	6.11
41-50	55	7.81
50+	24	3.41
Total Valid	704	100.00

10. How many semesters have you attended MCC?

Label	Frequency	Percent
1	274	38.92
2	58	8.24
3	109	15.48
4	71	10.09
5	65	9.23
6	27	3.84
7 or more	100	14.20
Total Valid	704	100.00

11. What form of transportation do you use to attend MCC?

Label	Frequency	Percent
Own vehicle	671	95.31
Car pool	11	1.56
Public transportation	10	1.42
Other	12	1.70
Total Valid	704	100.00

12. What is the highest level of education you have completed?

Label	Frequency	Percent
High School	532	75.57
G.E.D.	27	3.84
Certificate	36	5.11
Associate Degree	45	6.39
Bachelor Degree	19	2.70
Graduate Degree	4	0.57
Professional License	5	0.71
Other	36	5.11
Total Valid	704	100.00

13. Would you recommend MCC to others?

Label	Frequency	Percent
Definitely yes	325	46.16
Probably yes	289	41.05
Uncertain	68	9.66
Probably no	16	2.27
Definitely no	6	0.85
Total Valid	704	100.00

14. Please indicate your plans for the next academic semester.

Label	Frequency	Percent
Work/No College	16	2.27
Attend MCC	565	80.26
Transfer/4yr. College	57	8.10
Transfer/other Comm. College	4	0.57
Undecided	43	6.11
Other	18	2.56
Total Valid	703	100.00

15. What educational goal are you currently pursuing at MCC?

Label	Frequency	Percent
Courses only/No Degree	44	6.25
Courses to improve job	11	1.56
Courses to transfer	214	30.40
Complete Certificate	32	4.55
Complete Associate Degree	247	35.09
Other	156	22.16
Total Valid	704	100.00

16. What is the primary job/work category you're seeking?

Label	Frequency	Percent
Professional	166	23.58
Business	77	10.94
Health Services	196	27.84
Technician	35	4.97
Skilled Trades	26	3.69
Service Worker	8	1.14
Agriculture	2	0.28
Military	2	0.28
Undecided	56	7.95
Other	136	19.32
Total Valid	704	100.00

17. Who was most influential in your decision to attend MCC?

Label	Frequency	Percent
Family	239	33.95
Friends	53	7.53
H.S. Counselor/Teacher	39	5.54
College Counselor/Teacher	20	2.84
MCC Student/Graduate	32	4.55
Other	321	45.60
Total Valid	704	100.00

18. Classroom space is adequate.

Label	Frequency	Percent
Strongly Agree	182	25.85
Agree	394	55.97
Don't Know	56	7.95
Disagree	63	8.95
Strongly Disagree	9	1.28
Total Valid	704	100.00

19. Space for clubs, activities, leisure is adequate.

Label	Frequency	Percent
Strongly Agree	86	12.22
Agree	258	36.65
Don't Know	295	41.90
Disagree	51	7.24
Strongly Disagree	14	1.99
Total Valid	704	100.00

20. Study space for students is adequate.

Label	Frequency	Percent
Strongly Agree	107	15.20
Agree	385	54.69
Don't Know	122	17.33
Disagree	73	10.37
Strongly Disagree	17	2.41
Total Valid	704	100.00

21. Courses are academically demanding.

Label	Frequency	Percent
Strongly Agree	153	21.73
Agree	440	62.50
Don't Know	79	11.22
Disagree	28	3.98
Strongly Disagree	4	0.57
Total Valid	704	100.00

23. There is good rapport between faculty and students.

Label	Frequency	Percent
Strongly Agree	137	19.46
Agree	415	58.95
Don't Know	115	16.34
Disagree	30	4.26
Strongly Disagree	7	0.99
Total Valid	704	100.00

23. There is good rapport between staff and students.

Label	Frequency	Percent
Strongly Agree	124	17.61
Agree	380	53.98
Don't Know	151	21.45
Disagree	38	5.40
Strongly Disagree	11	1.56
Total Valid	704	100.00

24. MCC is warm, friendly and supportive of students.

Label	Frequency	Percent
Strongly Agree	134	19.03
Agree	405	57.53
Don't Know	109	15.48
Disagree	45	6.39
Strongly Disagree	11	1.56
Total Valid	704	100.00

25. Students receive adequate recognition for their accomplishments.

Label	Frequency	Percent
Strongly Agree	76	10.80
Agree	289	41.05
Don't Know	275	39.06
Disagree	58	8.24
Strongly Disagree	6	0.85
Total Valid	704	100.00

26. Computer labs are adequate.

Label	Frequency	Percent
Strongly Agree	100	14.20
Agree	296	42.05
Don't Know	245	34.80
Disagree	47	6.68
Strongly Disagree	16	2.27
Total Valid	704	100.00

27. Science labs are adequate.

Label	Frequency	Percent
Strongly Agree	61	8.66
Agree	216	30.68
Don't Know	379	53.84
Disagree	39	5.54
Strongly Disagree	9	1.28
Total Valid	704	100.00

28. Academic support labs are adequate.

Label	Frequency	Percent
Strongly Agree	62	8.81
Agree	214	30.40
Don't Know	400	56.82
Disagree	24	3.41
Strongly Disagree	4	0.57
Total Valid	704	100.00

29. Technology labs are adequate.

Label	Frequency	Percent
Strongly Agree	70	9.94
Agree	174	24.72
Don't Know	439	62.36
Disagree	19	2.70
Strongly Disagree	2	0.28
Total Valid	704	100.00

30. Copy machine availability is adequate.

Label	Frequency	Percent
Strongly Agree	88	12.50
Agree	286	40.62
Don't Know	233	33.10
Disagree	68	9.66
Strongly Disagree	29	4.12
Total Valid	704	100.00

31. Recreational facilities are adequate.

Label	Frequency	Percent
Strongly Agree	54	7.67
Agree	190	26.99
Don't Know	394	55.97
Disagree	45	6.39
Strongly Disagree	21	2.98
Total Valid	704	100.00

32. The campus is generally a safe place.

Label	Frequency	Percent
Strongly Agree	114	16.19
Agree	453	64.35
Don't Know	79	11.22
Disagree	46	6.53
Strongly Disagree	12	1.70
Total Valid	704	100.00

33. Variety of courses offered is adequate.

Label	Frequency	Percent
Strongly Agree	113	16.05
Agree	426	60.51
Don't Know	78	11.08
Disagree	79	11.22
Strongly Disagree	8	1.14
Total Valid	704	100.00

34. Class size is appropriate.

Label	Frequency	Percent
Strongly Agree	136	19.32
Agree	444	63.07
Don't Know	63	8.95
Disagree	51	7.24
Strongly Disagree	10	1.42
Total Valid	704	100.00

35. Advisors are available when needed.

Label	Frequency	Percent
Strongly Agree	84	11.93
Agree	301	42.76
Don't Know	174	24.72
Disagree	113	16.05
Strongly Disagree	31	4.40
Total Valid	703	100.00

36. Programs of study are flexible.

Label	Frequency	Percent
Strongly Agree	93	13.21
Agree	353	50.14
Don't Know	176	25.00
Disagree	73	10.37
Strongly Disagree	9	1.28
Total Valid	704	100.00

37. There is diversity and racial harmony at MCC.

Label	Frequency	Percent
Strongly Agree	111	15.77
Agree	390	55.40
Don't Know	174	24.72
Disagree	24	3.41
Strongly Disagree	5	0.71
Total Valid	704	100.00

38. There are adequate opportunities for student employment.

Label	Frequency	Percent
Strongly Agree	59	8.38
Agree	175	24.86
Don't Know	423	60.09
Disagree	34	4.83
Strongly Disagree	13	1.85
Total Valid	704	100.00

39. There is a clear student complaint/grievance process.

Label	Frequency	Percent
Strongly Agree	38	5.40
Agree	114	16.19
Don't Know	488	69.32
Disagree	39	5.54
Strongly Disagree	25	3.55
Total Valid	704	100.00

40. Student government is accessible.

Label	Frequency	Percent
Strongly Agree	40	5.68
Agree	129	18.32
Don't Know	491	69.74
Disagree	34	4.83
Strongly Disagree	10	1.42
Total Valid	704	100.00

41. Dropping and adding courses is easy to do.

Label	Frequency	Percent
Strongly Agree	117	16.62
Agree	343	48.72
Don't Know	197	27.98
Disagree	38	5.40
Strongly Disagree	9	1.28
Total Valid	704	100.00

42. Help is available to research my career goals.

Label	Frequency	Percent
Strongly Agree	85	12.07
Agree	328	46.59
Don't Know	250	35.51
Disagree	31	4.40
Strongly Disagree	10	1.42
Total Valid	704	100.00

43. Help is available to improve my study habits and skills.

Label	Frequency	Percent
Strongly Agree	90	12.78
Agree	348	49.43
Don't Know	237	33.66
Disagree	24	3.41
Strongly Disagree	5	0.71
Total Valid	704	100.00

44. I am accomplishing my educational goals at MCC.

Label	Frequency	Percent
Strongly Agree	159	22.59
Agree	413	58.66
Don't Know	89	12.64
Disagree	36	5.11
Strongly Disagree	7	0.99
Total Valid	704	100.00

45. I would choose to attend MCC again.

Label	Frequency	Percent
Strongly Agree	179	25.43
Agree	389	55.26
Don't Know	92	13.07
Disagree	36	5.11
Strongly Disagree	8	1.14
Total Valid	704	100.00

46. I would recommend MCC to others.

Label	Frequency	Percent
Strongly Agree	181	25.71
Agree	365	51.85
Don't Know	127	18.04
Disagree	20	2.84
Strongly Disagree	11	1.56
Total Valid	704	100.00

47. Used - Academic Advising

Label	Frequency	Percent
Frequently	36	5.11
Often	61	8.66
Sometimes	286	40.62
Rarely	136	19.32
Never	185	26.28
Total Valid	704	100.00

48. Satisfied - Academic Advising

Label	Frequency	Percent
Very Satisfied	71	10.09
Satisfied	178	25.28
Neutral	202	28.69
Dissatisfied	54	7.67
Very Dissatisfied	30	4.26
Don't Know	169	24.01
Total Valid	704	100.00

49. Used - Admissions & Recruitment

Label	Frequency	Percent
Frequently	14	1.99
Often	63	8.95
Sometimes	218	30.97
Rarely	209	29.69
Never	200	28.41
Total Valid	704	100.00

50. Satisfied - Admissions & Recruitment

Label	Frequency	Percent
Very Satisfied	51	7.24
Satisfied	199	28.27
Neutral	226	32.10
Dissatisfied	17	2.41
Very Dissatisfied	5	0.71
Don't Know	206	29.26
Total Valid	704	100.00

51. Used - Applewood Cafe

Label	Frequency	Percent
Frequently	5	0.71
Often	12	1.70
Sometimes	69	9.80
Rarely	45	6.39
Never	573	81.39
Total Valid	704	100.00

52. Satisfied - Applewood Cafe

Label	Frequency	Percent
Very Satisfied	18	2.56
Satisfied	35	4.97
Neutral	78	11.08
Dissatisfied	3	0.43
Very Dissatisfied	1	0.14
Don't Know	569	80.82
Total Valid	704	100.00

53. Used - Athletic/Recreation Programs

Label	Frequency	Percent
Frequently	14	1.99
Often	13	1.85
Sometimes	74	10.51
Rarely	21	2.98
Never	582	82.67
Total Valid	704	100.00

54. Satisfied - Athletic/Recreation Programs

Label	Frequency	Percent
Very Satisfied	17	2.41
Satisfied	36	5.11
Neutral	153	21.73
Dissatisfied	5	0.71
Very Dissatisfied	5	0.71
Don't Know	488	69.32
Total Valid	704	100.00

55. Used - Bookstore

Label	Frequency	Percent
Frequently	82	11.65
Often	168	23.86
Sometimes	299	42.47
Rarely	102	14.49
Never	53	7.53
Total Valid	704	100.00

56. Satisfied - Bookstore

Label	Frequency	Percent
Very Satisfied	104	14.77
Satisfied	243	34.52
Neutral	200	28.41
Dissatisfied	72	10.23
Very Dissatisfied	32	4.55
Don't Know	53	7.53
Total Valid	704	100.00

57. Used - Campus/Public Safety

Label	Frequency	Percent
Frequently	23	3.27
Often	41	5.82
Sometimes	114	16.19
Rarely	66	9.38
Never	460	65.34
Total Valid	704	100.00

58. Satisfied - Campus/Public Safety

Label	Frequency	Percent
Very Satisfied	49	6.96
Satisfied	106	15.06
Neutral	162	23.01
Dissatisfied	13	1.85
Very Dissatisfied	9	1.28
Don't Know	365	51.85
Total Valid	704	100.00

59. Used - Career Resource Center

Label	Frequency	Percent
Frequently	5	0.71
Often	22	3.12
Sometimes	78	11.08
Rarely	61	8.66
Never	538	76.42
Total Valid	704	100.00

60. Satisfied - Career Resource Center

Label	Frequency	Percent
Very Satisfied	23	3.27
Satisfied	67	9.52
Neutral	159	22.59
Dissatisfied	13	1.85
Very Dissatisfied	2	0.28
Don't Know	440	62.50
Total Valid	704	100.00

61. Used - Cashier's Office

Label	Frequency	Percent
Frequently	25	3.55
Often	50	7.10
Sometimes	153	21.73
Rarely	112	15.91
Never	364	51.70
Total Valid	704	100.00

62. Satisfied - Cashier's Office

Label	Frequency	Percent
Very Satisfied	44	6.25
Satisfied	158	22.44
Neutral	175	24.86
Dissatisfied	21	2.98
Very Dissatisfied	6	0.85
Don't Know	300	42.61
Total Valid	704	100.00

63. Used - Computer Labs

Label	Frequency	Percent
Frequently	59	8.38
Often	67	9.52
Sometimes	184	26.14
Rarely	115	16.34
Never	278	39.49
Total Valid	703	100.00

64. Satisfied - Computer Labs

Label	Frequency	Percent
Very Satisfied	86	12.22
Satisfied	186	26.42
Neutral	167	23.72
Dissatisfied	26	3.69
Very Dissatisfied	10	1.42
Don't Know	229	32.53
Total Valid	704	100.00

65. Used - Concerts & Cultural Programs

Label	Frequency	Percent
Frequently	18	2.56
Often	22	3.12
Sometimes	87	12.36
Rarely	28	3.98
Never	549	77.98
Total Valid	704	100.00

66. Satisfied - Concerts & Cultural Programs

Label	Frequency	Percent
Very Satisfied	24	3.41
Satisfied	53	7.53
Neutral	149	21.16
Dissatisfied	3	0.43
Very Dissatisfied	2	0.28
Don't Know	473	67.19
Total Valid	704	100.00

67. Used - Counseling Services

Label	Frequency	Percent
Frequently	22	3.12
Often	38	5.40
Sometimes	147	20.88
Rarely	120	17.05
Never	377	53.55
Total Valid	704	100.00

68. Satisfied - Counseling Services

Label	Frequency	Percent
Very Satisfied	47	6.68
Satisfied	124	17.61
Neutral	186	26.42
Dissatisfied	22	3.12
Very Dissatisfied	13	1.85
Don't Know	312	44.32
Total Valid	704	100.00

69. Used - DisAbilities Services for Students

Label	Frequency	Percent
Frequently	9	1.28
Often	15	2.13
Sometimes	77	10.94
Rarely	44	6.25
Never	559	79.40
Total Valid	704	100.00

70. Satisfied - DisAbilities Services for Students

Label	Frequency	Percent
Very Satisfied	22	3.12
Satisfied	43	6.11
Neutral	153	21.73
Dissatisfied	10	1.42
Very Dissatisfied	5	0.71
Don't Know	471	66.90
Total Valid	704	100.00

71. Used - Financial Aid Services

Label	Frequency	Percent
Frequently	48	6.82
Often	53	7.53
Sometimes	134	19.03
Rarely	43	6.11
Never	426	60.51
Total Valid	704	100.00

72. Satisfied - Financial Aid Services

Label	Frequency	Percent
Very Satisfied	56	7.95
Satisfied	96	13.64
Neutral	158	22.44
Dissatisfied	26	3.69
Very Dissatisfied	18	2.56
Don't Know	350	49.72
Total Valid	704	100.00

73. Used - Health Services

Label	Frequency	Percent
Frequently	34	4.83
Often	32	4.55
Sometimes	81	11.51
Rarely	41	5.82
Never	516	73.30
Total Valid	704	100.00

74. Satisfied - Health Services

Label	Frequency	Percent
Very Satisfied	31	4.40
Satisfied	52	7.39
Neutral	149	21.16
Dissatisfied	12	1.70
Very Dissatisfied	8	1.14
Don't Know	452	64.20
Total Valid	704	100.00

75. Used - Job Placement/Employment

Label	Frequency	Percent
Frequently	8	1.14
Often	10	1.42
Sometimes	55	7.81
Rarely	35	4.97
Never	596	84.66
Total Valid	704	100.00

76. Satisfied - Job Placement/Employment

Label	Frequency	Percent
Very Satisfied	17	2.41
Satisfied	35	4.97
Neutral	147	20.88
Dissatisfied	10	1.42
Very Dissatisfied	4	0.57
Don't Know	491	69.74
Total Valid	704	100.00

77. Used - Library Services

Label	Frequency	Percent
Frequently	26	3.69
Often	49	6.96
Sometimes	169	24.01
Rarely	106	15.06
Never	354	50.28
Total Valid	704	100.00

78. Satisfied - Library Services

Label	Frequency	Percent
Very Satisfied	80	11.36
Satisfied	178	25.28
Neutral	156	22.16
Dissatisfied	13	1.85
Very Dissatisfied	3	0.43
Don't Know	274	38.92
Total Valid	704	100.00

79. Used - Orientation Program

Label	Frequency	Percent
Frequently	17	2.41
Often	33	4.69
Sometimes	130	18.47
Rarely	213	30.26
Never	311	44.18
Total Valid	704	100.00

80. Satisfied - Orientation Program

Label	Frequency	Percent
Very Satisfied	50	7.10
Satisfied	151	21.45
Neutral	197	27.98
Dissatisfied	16	2.27
Very Dissatisfied	17	2.41
Don't Know	273	38.78
Total Valid	704	100.00

81. Used - Parking Lots/Ramps

Label	Frequency	Percent
Frequently	279	39.63
Often	78	11.08
Sometimes	112	15.91
Rarely	74	10.51
Never	161	22.87
Total Valid	704	100.00

82. Satisfied - Parking Lots/Ramps

Label	Frequency	Percent
Very Satisfied	52	7.39
Satisfied	189	26.85
Neutral	174	24.72
Dissatisfied	67	9.52
Very Dissatisfied	75	10.65
Don't Know	147	20.88
Total Valid	704	100.00

83. Used - Peer Tutoring Services

Label	Frequency	Percent
Frequently	112	15.91
Often	39	5.54
Sometimes	104	14.77
Rarely	23	3.27
Never	426	60.51
Total Valid	704	100.00

84. Satisfied - Peer Tutoring Services

Label	Frequency	Percent
Very Satisfied	38	5.40
Satisfied	74	10.51
Neutral	158	22.44
Dissatisfied	28	3.98
Very Dissatisfied	36	5.11
Don't Know	370	52.56
Total Valid	704	100.00

85. Used - Registration Office

Label	Frequency	Percent
Frequently	40	5.68
Often	84	11.93
Sometimes	178	25.28
Rarely	105	14.91
Never	297	42.19
Total Valid	704	100.00

86. Satisfied - Registration Office

Label	Frequency	Percent
Very Satisfied	60	8.52
Satisfied	174	24.72
Neutral	184	26.14
Dissatisfied	20	2.84
Very Dissatisfied	15	2.13
Don't Know	251	35.65
Total Valid	704	100.00

87. Used - Snack Bar Food Services

Label	Frequency	Percent
Frequently	45	6.39
Often	68	9.66
Sometimes	179	25.43
Rarely	123	17.47
Never	289	41.05
Total Valid	704	100.00

88. Satisfied - Snack Bar Food Services

Label	Frequency	Percent
Very Satisfied	61	8.66
Satisfied	159	22.59
Neutral	191	27.13
Dissatisfied	24	3.41
Very Dissatisfied	14	1.99
Don't Know	255	36.22
Total Valid	704	100.00

89. Used - The Learning Center

Label	Frequency	Percent
Frequently	21	2.98
Often	29	4.12
Sometimes	113	16.05
Rarely	58	8.24
Never	483	68.61
Total Valid	704	100.00

90. Satisfied - The Learning Center

Label	Frequency	Percent
Very Satisfied	36	5.11
Satisfied	72	10.23
Neutral	154	21.88
Dissatisfied	10	1.42
Very Dissatisfied	5	0.71
Don't Know	427	60.65
Total Valid	704	100.00

91. Used - The Writing Center

Label	Frequency	Percent
Frequently	12	1.70
Often	28	3.98
Sometimes	80	11.36
Rarely	50	7.10
Never	534	75.85
Total Valid	704	100.00

92. Satisfied - The Writing Center

Label	Frequency	Percent
Very Satisfied	32	4.55
Satisfied	53	7.53
Neutral	155	22.02
Dissatisfied	6	0.85
Very Dissatisfied	4	0.57
Don't Know	454	64.49
Total Valid	704	100.00

93. Used - Transfer Advising/Counseling

Label	Frequency	Percent
Frequently	9	1.28
Often	20	2.84
Sometimes	100	14.20
Rarely	57	8.10
Never	518	73.58
Total Valid	704	100.00

94. Satisfied - Transfer Advising/Counseling

Label	Frequency	Percent
Very Satisfied	26	3.69
Satisfied	61	8.66
Neutral	152	21.59
Dissatisfied	19	2.70
Very Dissatisfied	10	1.42
Don't Know	436	61.93
Total Valid	704	100.00

95. Used - Veteran's Services

Label	Frequency	Percent
Frequently	4	0.57
Often	15	2.13
Sometimes	78	11.08
Rarely	29	4.12
Never	578	82.10
Total Valid	704	100.00

96. Satisfied - Veteran's Services

Label	Frequency	Percent
Very Satisfied	17	2.41
Satisfied	37	5.26
Neutral	151	21.45
Dissatisfied	10	1.42
Very Dissatisfied	2	0.28
Don't Know	487	69.18
Total Valid	704	100.00

97. Used - MCC Web Site

Label	Frequency	Percent
Frequently	54	7.67
Often	70	9.94
Sometimes	143	20.31
Rarely	87	12.36
Never	350	49.72
Total Valid	704	100.00

98. Satisfied - MCC Web Site

Label	Frequency	Percent
Very Satisfied	52	7.39
Satisfied	140	19.89
Neutral	177	25.14
Dissatisfied	29	4.12
Very Dissatisfied	17	2.41
Don't Know	289	41.05
Total Valid	704	100.00